



Michigan Medicaid Redetermination Process and PHE Unwind

Update: Redetermination is no longer dependent on the end of the Public Health Emergency (PHE)

It has been over two years since Michigan required Medicaid recipients to update their addresses and information to requalify for benefits. Michigan Department of Health and Human Services (MDHHS) is looking for health plans, providers, and community partners to encourage members to update their address and contact information via MI Bridges to assist in the redetermination process. As Meridian prepares for redetermination and the COVID-19 Public Health Emergency (PHE) Unwind our goal is to align with MDHHS communication to our provider and members. Legislation has passed that has decoupled the end of the PHE from the redetermination process. Please utilize the resources below to encourage our members to update their addresses and to stay up to date on the redetermination process.

The United States Department of Health and Human Services (HHS) has committed to providing at least a 60-day notice prior to the official end date. As HHS has not yet provided such notice, MDHHS expects the PHE to be extended until at least mid-April 2023. MDHHS and Health Plans must provide members with a 60-day notice before a member will need to go through the redetermination process. During this redetermination process, the state will need to conduct a full redetermination for all beneficiaries who would have otherwise been subject to redetermination over the course of the PHE.

MDHHS will design standard streamlined communications, using human-centered language to alert beneficiaries of the changes coming and how to take action. MDHHS will ensure that mailings, individual notices, and any information included will be made accessible in the format or language that the beneficiary has selected.

How Can You Support?

- Remind beneficiaries to verify or update their contact information, or report any changes, online through [MI Bridges](#). They can also call their local MDHHS office for help. Local office information can be found on [MDHHS County Office webpage](#).
 - If a beneficiary has changed their contact information, please be sure they also contact Meridian after reporting the change to the State to ensure that we can keep in contact. Beneficiaries can contact Meridian's Member Services at 888-437-0606.
- Remind beneficiaries to open mail from MDHHS, and complete and return renewal documents.
- MDHHS will post updates to their [PHE Unwind Communications page](#). Meridian is committed to share information and resources with you as they are received.

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Proposed Timeline

MDHHS has planned specific outreach campaigns in alignment with various phases of the redetermination efforts. The table below provides a description of materials beneficiaries can expect to receive:

Target Timeframe	Materials	Associated Action for Members	Method
Prior to Announcement of PHE Ending	PHE Website	Update contact information	MDHHS Website
60 Days Prior to redetermination resuming	Awareness campaign	Inform about redetermination impact to Medicaid and call to action: update contact information	MDHHS Website Social Media Radio
Two Months Prior to members' redetermination date	Beneficiary alert	Prepare for redetermination, prepare materials needed to ensure coverage is maintained	Beneficiary Mailing Electronic Communication
One Month Prior to members' redetermination date	Eligibility renewal notification	Complete renewal packet, including submission of required supplemental materials	Beneficiary Mailing Electronic Communication
12 Months Following	Eligibility renewal notification	Complete renewal packet, including submission of required supplemental materials	Beneficiary Mailing Electronic Communication

Policy Lifts and Changes

Note: these policies will be impacted by the end of the PHE and may not change during the redetermination process if the PHE is ongoing

- What will happen to the policies that will change or end as part of the PHE?
 - Policies that will change or end a COVID-19 Response policy will be fully promulgated, which includes a 35-day public comment period and issuance of a final bulletin at least 30 days before the effective date of the policy change. Beneficiaries will be provided with timely and adequate notice of the ending or reduction of any COVID-19 Response service or process.
- How can our office stay up to date to ensure we aren't missing policy changes?
 - Sign up for [Listserv](#) to get the most up-to-date Medicaid policy information.
- Meridian will also work to communicate any policy change impacts

This document is compiled from information provided by the Michigan Department of Health and Human Services (MDHHS). For more information, please visit the [MDHHS Medicaid - COVID-19 Public Health Emergency \(PHE\) Ending Resources page](#), and the [COVID-19 PHE Frequently Asked Questions page](#).