

Blue Care Network and Blue Cross Blue Shield of Michigan

- Blue Care Network and Blue Cross Blue Shield of Michigan have a joint telemedicine policy
- Telemedicine visits should only be conducted with established patients
- Providers conducting telemedicine visits should:
 - Practice within their scope according to the state in which the patient resides
 - BCN requires behavioral health providers to include the behavioral health modifier corresponding to his/her credentials for all BCN telemedicine claims and outpatient psychiatric center claims for all lines of business
- The health plans expanded the billable telemedicine codes. A listing of the codes may be found by referencing the following document: **Telehealth procedure codes for COVID-19**
- There is **no cost share** to the patient between **March 16 and June 30, 2020**
- Always bill **place of service 02** for any services delivered virtually.
- Telemedicine visits that include audio and visual technology need to also include modifier GT or 95, with the exception of online codes also known as eVisits (*98970 – *98972, *99421 – *99423)
- Telephone-only visits (*99441 – *99443 and *98966 – *98968) don't need a telehealth modifier, but still need place of service code 02.